

TENCO SERVICES, INC.

SINCE

1947

**The
Superlative
Property and Casualty
Claims Adjusting Company**

- Branch Manager review of all files; Home Office review of flagged files
- Specialty, complex or unique claim elements flagged upon adjuster receipt and during handling
- Executive Adjuster (EA) review or involvement with targeted files
- Selected EA Desk Reviews both for Liability Evaluations and Property Estimates
- 98% accuracy in timeliness of all client reports
- 19 years - average Tenco adjuster claim experience
- 16 years - average Tenco personnel employment length

OH - KY

claims@tenco.com



TN - GA

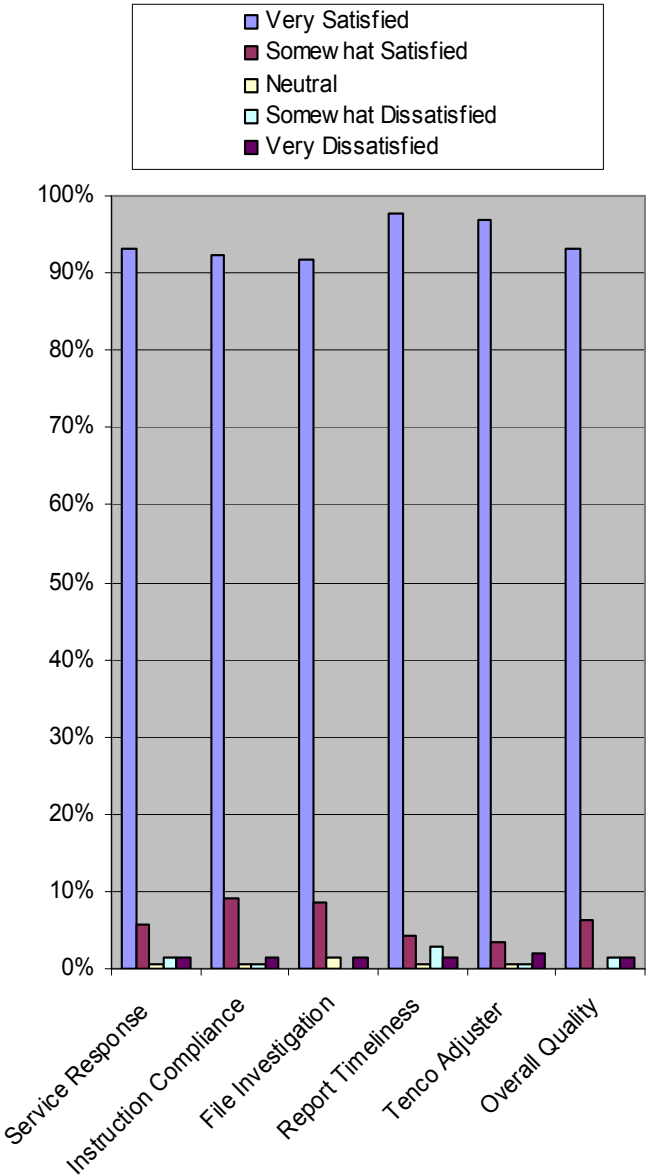
800-621-1313

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Customer Satisfaction Poll



Return-mail survey responses from 142 clients over one year