

Being on the leading edge of digital information dissemination has always been one of our strong suits. View your claims anytime through our secure web-based claims system, **TenTrac.**

And of course if you wish, make any claim assignments quickly and securely via email to [claims@tenco.com](mailto:claims@tenco.com)

TPA/Claims Management

Multi-Lines Claims Adjusting

Property and Physical Damage Appraisals

Mediation

Insolvency/Receivership Administration

Cargo and Marine Surveys

**TENCO SERVICES, INC.**

Claim Managers • Adjusters • Good People

SINCE 1947

*“Services Deserving Acclaim”*

Home Office:  
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Nashville, TN 37203  
800-621-1313 • 615-292-0098

[claims@tenco.com](mailto:claims@tenco.com)

[www.tenco.com](http://www.tenco.com)



4/2009

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**OUR CLIENTS HAVE  
MADE US THE LEADING  
INDEPENDENT  
PROPERTY AND  
CASUALTY CLAIMS  
ADJUSTING COMPANY  
IN THE MID-SOUTH.**

**WHY?**

**We handle things.**

At Tenco Services, Inc. our claims adjusters pay attention to every detail, no matter how small or seemingly insignificant. That's just one of the reasons we're the mid-South's oldest and largest independent property and casualty claims adjusting company.

**TPA / Claims Management Services**

Within our Claims Administration Division, TencoNet, our large-loss, claim review adjusters provide experienced handling either in-house or in the field. Our claims management professionals are well-versed in the specific needs of managing general agents, underwriters and self-insured corporations regarding the development of customized and client-specific claim management programs. Both regional and nationwide companies have used our personalized service for the proper and cost-efficient control of their claims throughout their territories.

From Commercial Property and Liability to Truck Physical Damage, we use our team of field adjusters and account managers to produce the quality and timeliness demanded by cost-conscious corporations. Full internet viewing of claims and adjuster reports via a secure website can allow one person or multiple divisions of a client to access their specific claims at any time and at any place.

**Multi-Line Claims Adjusting**

Over six decades of field experience in multi-lines adjusting gives us broad insight into industry trends. This produces the most cost-efficient methods for handling your claims. Over the years Tenco Services, Inc. has gained the trust of insurance companies, underwriters, managing general agents, brokers and self-insured corporations. One strength is our diversity. We regularly handle Commercial Property and Liability; Homeowner Property and Liability; Truck/Auto Liability and Collision; Motor Truck Cargo; Errors and Omissions; Heavy Equipment; Products Liability and Workers' Compensation. Satisfaction with quality is our goal.

**Mediation Services**

Mediation is an excellent opportunity for involved parties to discuss differences, to negotiate and to present physical representation by experienced but impartial claimspersons. Many jurisdictions require court-ordered mediations prior to trial with representatives of all parties present. Throughout our coverage areas we employ and provide claim professionals experienced in attending mediations on behalf of our clients. This service provides an efficient economic alternative for our clients, considering the cost of travel and related expenses for their own representatives. Mediation conferences are increasing in our dynamic industry, and Tenco Services, Inc. has the claims personnel to represent and/or negotiate on behalf of our clients.

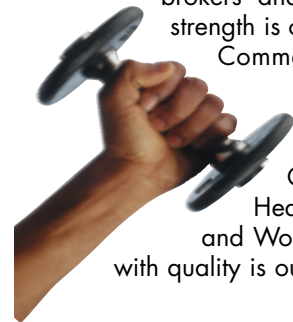
**Claims Auditing and Insolvency / Receivership Services**

Because Tenco Services, Inc. has a strong history of experienced claims personnel retention, our more experienced adjusters and supervisors offer precise and thorough field audits of claims files on behalf of carriers or other adjusting companies.

We also continue to provide experienced, large-loss claim review adjusters to Guaranty Funds and State Rehabilitation associations. Our specialists in General Liability, Medical Malpractice, Legal Malpractice and Workers' Compensation claim complexities offer the highest quality of handling. The various claim tracking systems and the practices of setting accurate reserves are maintained with efficiency.

**Marina Claims and Inland Marine Cargo Surveys**

Our southeast U.S. territory is so rich with water and overland transportation routes that these services are efficiently and professionally accomplished by our experienced field personnel. Marina and lake properties have been serviced by our marine-oriented, property specialists for over 30 years.



# Tenco Services, Inc.

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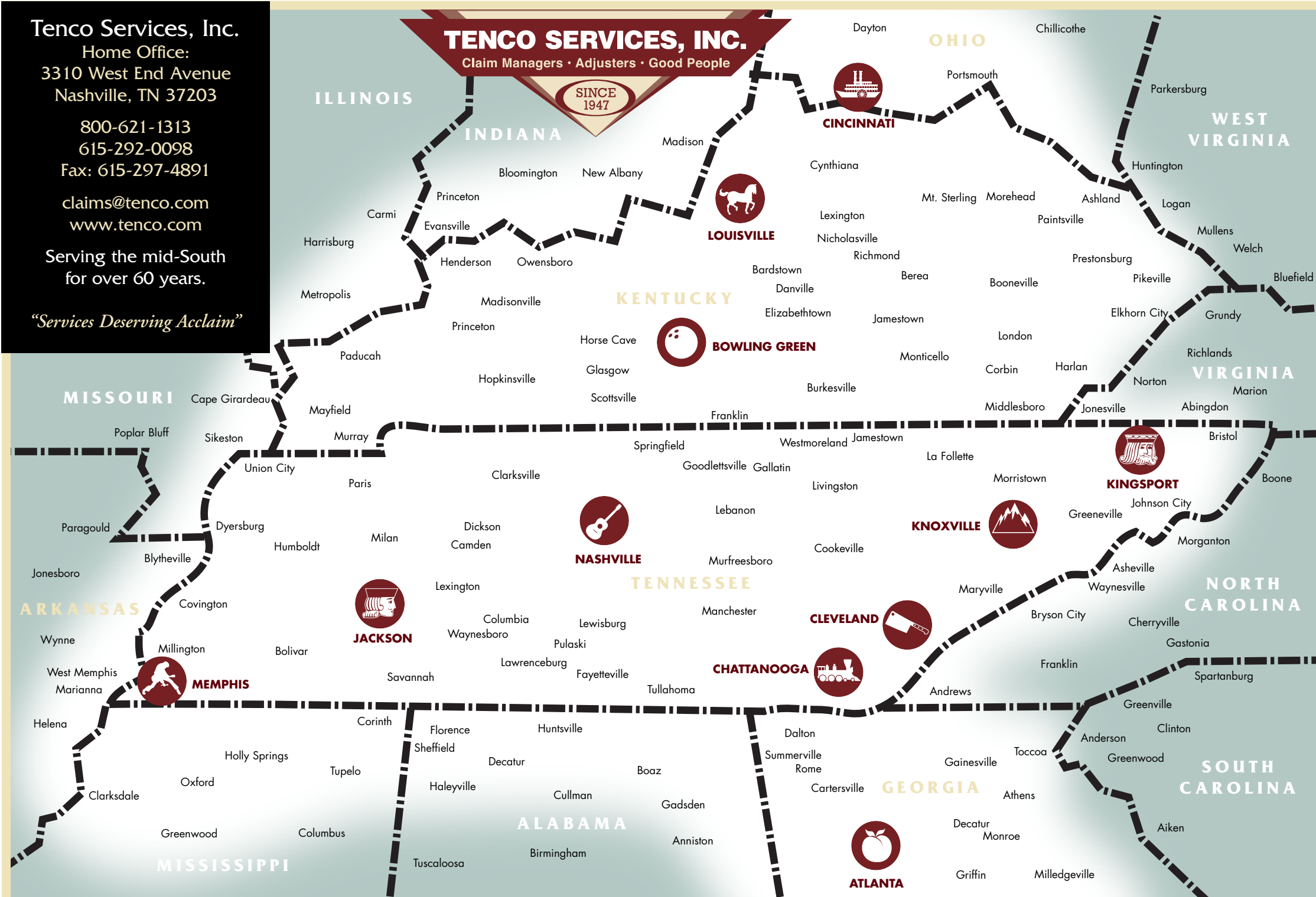
Serving the mid-South  
for over 60 years.

*"Services Deserving Acclaim"*

## TENCO SERVICES, INC.

Claim Managers · Adjusters · Good People

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